Quick Start Assembly/Installation Instructions

ANTENNAS DIRECT DB4e

Before attaching the antenna to any surface, TEST RECEPTION in that area.

Connect the antenna to the TV or receiver and run a full channel scan.
If reception is not as desired, move the antenna and rescan TV/receiver.

Before beginning assembly, make sure all pieces needed are present.

Reflector Panels

(1) Set Of Elements With Transformer

U-Bolt, Bracket and mounting hardware

Weather Boot

(2) Wing Nuts And Mast Clamp

(2) 5.5 in. Bolts With Aluminum Sleeves

Zip Tie

Assemble antenna:

Assembled antenna

Attach mounting hardware to antenna

Mounting antenna to a mast:

To TV or box

Zip Tie

Mast not included.

Order online: antennasdirect.com

Attach zip tie and connect coax cable to TV or converter box:

You MUST RESCAN your converter box or TV for reception.

Warning! Keep Away From Power Lines.

Call to Learn. 1-877-825-5572 Technical Assistance is available Monday - Friday, 9am - 9pm Central Time and Saturday - Sunday, 10am - 6pm.

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Troubleshooting

Problem: I'm not getting any signals at all.

Possible causes:

1. You MUST RESCAN your converter box or TV.

A TV must be set to the proper input source. Using the TV remote control:

- Go into the setup menu and select the proper source. It may be labeled “antenna’, “air”, “broadcast” or “cable off”. Refer to your TV user’s manual.
- Within the setup menu select channel setup or channel scan. Again, you may need to refer to your TV user’s manual for exact directions.
- If the initial rescan does not bring in all desired channels, follow the double rescan procedure below:

Disconnect the antenna from the digital converter box or digital TV:

- Rescan the box or digital TV without the antenna connected. As with any scan, follow the on-screen instructions or owner’s manual for your device.
- Unplug the box or digital TV from the electrical outlet for at least one minute.
- Reconnect the antenna to the digital converter box or digital TV and plug the unit into the electrical outlet.
- Rescan the digital converter box or digital TV one more time.

Make sure the antenna is facing the broadcast towers in your area. To locate your towers go to www.antennapoint.com or call your local TV stations.

2. You do not have a clear line of sight to your local broadcast towers.

You might need to elevate and/or move your antenna. Using a taller mast may be helpful. You have found the right location for your antenna when all of your local channels appear after a subsequent rescan. Remember, rescan at every location that you try.

3. You are outside of the range of your antenna’s capabilities.

Depending upon the distance between you and your local TV broadcast towers you may need a longer range antenna. Antennas Direct offers many models for this purpose.

4. If you have more than one TV connected to the antenna or if your cable line is too long (50+ feet) , you may need an amplifier.

Call our Helpline to be sure this will improve your reception. If amplification is added when NOT needed, reception problems could arise.

5. You may have loose fitting connections along your cable line.

Check ALL connections for tight fit and check all outdoor connections for moisture or corrosion.

6. Building material such as brick, metal or stucco will inhibit signal. Move your antenna near a window facing your broadcast towers

Problem: I'm receiving every channel except for one.

Possible causes:

1. You may need to rescan your digital TV tuner or converter box.

See item 1.

2. The channel you are not receiving may have its transmitter lower on the tower than the other transmitters and your line of sight is blocked.

Try elevating your antenna or moving it to another location.

Problem: I’m having signal breakups but I’m only two miles from the broadcast tower.

Possible causes:

1. Your TV may be receiving interfering signals.

A larger/stronger antenna will not necessarily solve this problem. Consider moving the antenna making sure it is not placed near metal objects or other antennas. If this is not succesful, your signal may be too strong. Call our Helpline for an analysis of your area and installation. We can offer simple solutions.

Call To Learn. Don’t Return.

For Tower Locations: antennapoint.com

Input On Antenna Mode

Scanning is a Must When in Doubt, Rescan

HELPLINE: 1-877-825-5572

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16388 Westwoods Business Park, St. Louis, MO 63021